



## Discovery Time Preschool

A time to learn, share & discover.

### POLICY AND PROCEDURES—STUDENT HANDBOOK

#### PURPOSE

Discovery Time Preschool is a ministry of service of the Mitchellville Christian Church. We seek to provide children with a preschool experience where Christian principles and values are taught. We strive to develop social and academic skills in a loving, caring atmosphere.

#### PHILOSOPHY

Discovery Time Preschool was established in the fall of 1984 as a ministry of the Mitchellville Christian Church for young children, their families and the community. Our program believes that each child is unique and develops at his/her own rate. It is our goal to provide children with the very best in preschool learning experiences and development. We feel children best learn through play and hands-on experiences. Each teacher serves as a Christian model and will guide and facilitate the natural development of the child and work cooperatively with parents.

#### ADMISSIONS

In order to meet state licensing and national accreditation guidelines Discovery Time Preschool has set age requirements for enrollment. Children who are three by September 15<sup>th</sup> may be enrolled for the current year. Children who are turning three may enroll the month following their third birthday. All students must be toilet trained. Each child must have a health physical, required immunizations (or an exemption form signed by a physician), and parents must sign consent for medical and dental care in case of emergencies. These are state requirements. Prior to your child attending each student will receive a registration packet. The following forms will be included; Registration form, Information/Intake form, Child Health Exam (Physical completed by a health professional), Child Health Exam (completed by parent(s)/guardian), Dental Screening, Medical/Dental Insurance Form, Immunization Card, Pickup and Emergency Care Permission Form, and Release & Authorization Form. These forms are to be returned prior to the first session. *Your child may not attend class until the forms have been properly signed and returned to the school.*

#### LICENSING AND PROCEDURES

We are licensed yearly by the State Department of Social Services and we follow their licensing requirements as set forth in the Standards and Procedures of the Iowa Department of Human Services (Chapter 237A of the code of Iowa and Chapter 770-109 of the Iowa Administrative Code.) You can obtain a copy online at DHS website at [https://dhs.iowa.gov/sites/default/files/comm204\\_0.pdf](https://dhs.iowa.gov/sites/default/files/comm204_0.pdf) or by calling 515-283-7988. We are licensed for 32 students. We follow state and national accreditation guidelines for class size and ratios. Discovery Time Preschool is required by law, under Iowa Code, Section 232.69 to report immediately to the Department of Human Services, when, in the course of working with a child, a teacher or any staff member has reason to believe that the child has suffered sexual abuse, physical abuse, mental abuse or neglect.

#### REGISTRATION

A non-refundable \$50.00 registration fee is required and payable when you register your child. If your child fails to attend or drops out, the fee is forfeited. If your child is withdrawn from school and then reenrolled, a \$50.00 registration fee would again be required. Applicants shall be accepted in the order registration forms, accompanied by the fee, are received.

## **TUITION/FEES**

Our fees are set by the Discovery Time Preschool Board. There will be a \$15.00 late fee if not paid by the 10<sup>th</sup> of the month. A policy of paid absences is necessary since our operating costs continue and we save space for your child. If payment is not made, the child will be dropped from enrollment. If other means of payment are desired, arrangements can be made with the Preschool Board. Payments may be put in our drop box outside the preschool room door, placed in the take home folder for your child, mailed to Discovery Time Preschool PO Box 487 Mitchellville, IA 50169 or paid via debit authorization (paperwork required for debit authorization), or online with an additional fee.

Parents have the choice to have their child attend 2, 3 or 5 days a week. The fee schedule is as follows:

5 days/wk. - \$165/mo.

3 days/wk. - \$115/mo.

2 days/wk. - \$95/mo.

Lunch and Learn Program, Wednesdays- \$25/mo.

There is a \$10/mo. transportation fee for any child that needs transportation to and/or from home or daycare inside city limits.

## **PRESCHOOL SESSIONS/ARRIVAL-DISMISSAL-TRANSPORTATION**

Discovery Time sessions coincide with the Southeast Polk School District calendar after the start of the year. Students may arrive at 8:45am. Doors will not open until 8:40am so please do not arrive early; teachers use this time to get ready for the day's activities. Dismissal for the class is 11:45am. Children must be picked up promptly. Lunch and Learn begins at 11:45am and dismissal will be at 1:30pm. You will be provided with a schedule of holidays and special events. If your child will not be at school please contact the director to notify us of your child's absence.

Students must be delivered to and picked up from school each day. They cannot walk by themselves. Please come inside the East door of the church to drop your child off in the classroom. We will not release your child to anyone other than those you designate beforehand on your records, unless we have a written notice from a parent. ID will be checked for anyone we do not know. The staff will help transport children to and from school for \$10/month within city limits. We will also transport to Mitchellville Elementary for SEP's lunch and afternoon preschool at no additional charge.

## **SPECIAL CLOSINGS/ CANCELLATIONS**

If Southeast Polk cancels school for weather, preschool is canceled. If Southeast Polk runs one or two hours late, preschool will be canceled. We follow Southeast Polk School calendar for other days off including teacher workdays, holidays and unannounced events. We reserve the right to cancel preschool at any time if conditions warrant. This call would be made by the director. Cancelled days may or may not be made-up, at the discretion of the director.

## **VACATIONS**

If you plan to take your child out of school for an extended period of time, please let us know in advance, when and for how long your child will be absent from class. We do not offer any discounts for days not attended.

## **CURRICULUM**

The program at Discovery Time Preschool is designed to give children experiences in a developmentally stimulating setting. We use concepts from Creative Curriculum as well as faith-based lessons. We believe children learn through play and hand on experiences. Play helps with emotional, physical, mental, social development, and self-esteem. We teach by using developmentally appropriate practices such as learning centers, individual and small group work, use of concrete materials, teaching social skills, language and literacy activities, cognitive development activities and authentic assessments.

Prayer and faith are also a part of our daily routine. Children attending our preschool may be of different denominations, concepts taught are based on those truths shared by all Christians: God's love for us, His gifts, loving and caring for one another as Jesus does and the uniqueness of each individual. Our lessons might include a Bible verse or short activity that reinforces the message. We approach the holidays with a Biblical approach. Christ's resurrection is included in the celebration of Easter. Jesus' birthday is included in the celebration of Christmas. If you do not want your child to participate in an activity due to religious beliefs, please inform the director.

## **SAFETY**

Children will be supervised at all times within the facility, the playground and any off the premise trip. If animals are kept on site, they will be in good health and will be maintained in a clean and sanitary manner. Our doors will be locked after all students have arrived or by 9am. They will remain locked during school hours. A doorbell is located outside the door if you need to pick up your child earlier than the end of class time. The preschool has a written emergency plan for fire, tornado, blizzard, power failure, flash flood, earthquake, bomb threat, intoxicated parent or visitor, unauthorized individual in building, armed intruder, lost or abducted child and chemical spills. These plans include transportation arrangements. Emergency evacuation plans will be posted by all exits. Emergency numbers for police, fires, Poison Control and ambulance will be posted and accessible. Emergency plans/procedures shall be practiced at least one a month for fire/tornado drills.

## **ACCESS POLICY**

Our center is responsible for ensuring the safety of children at the center and preventing harm by being proactive and diligent in supervising not only the children, but other people present at the facility.

Therefore,

1. Any person in the center who is not an owner, staff member, substitute, or subcontracted staff or volunteer who has had a record check and approval to be involved with child care shall not have "unrestricted access" to children for whom that person is not the parent, guardian, or custodian, nor be counted in the staff to child ratio. \*"Unrestricted access" means that a person has contact with a child alone or is directly responsible for child care.
2. Persons who do not have unrestricted access will be under the direct "supervision" and "monitoring" of a staff member at all times and will not be allowed to assume any child care responsibilities. The primary responsibility of the supervision and monitoring will be assumed by the teacher unless he/she delegates it to the teacher assistant due to a conflict of interest with the person. \*"Supervision" means to be in charge of an individual engaged with children in an activity or task and ensure that they perform it correctly. \*"Monitoring" means to be in charge of ensuring proper conduct of others.

*Access Policy cont.*

3. Staff will approach anyone who is on the property of the center without their knowledge to ask what their purpose is. If it becomes a dangerous situation staff will follow the “intruder in the center” procedures. Non-agency persons who are on the property for other reasons such as maintenance, repairs, etc. will be monitored by staff and will not be allowed to interact with the children on premise.
4. A sex offender who has been convicted of a sex offense against a minor (even if the sex offender is the parent, guardian, or custodian) who is required to register with the Iowa sex offender registry (Iowa Code 692A):
  - a) Shall not operate, manage, be employed by, or act as a contractor or volunteer at the child care center.
  - b) Shall not be on the property of the child care center without the written permission of the center director, except for the time reasonably necessary to transport the offender’s own minor child or ward to and from the center.
    - i. The center director is not obligated to provide written permission and must consult with their DHS licensing consultant first.
    - ii. If written permission is granted it shall include the conditions under which the sex offender may be present, including:
      1. The precise location in the center where the sex offender may be present.
      2. The reason for the sex offender’s presence at the facility.
      3. The duration of the sex offender’s presence.
      4. Description of how the center staff will supervise the sex offender to ensure that the sex offender is not left alone with a child.
      5. The written permission shall be signed and dated by the director and sex offender and kept on file for review by the center licensing consultant.

**HEALTH POLICIES**

Our preschool director must keep a confidential file for each student. This file will contain a signed and dated Physical Examination Report (State required) and an Immunization Record or exemption form (State required), a Registration Form, Information/Intake Form, Dental Screening, Parent Health Exam Form, Medical/Dental Insurance Form, Pickup and Emergency Care Permission Form, and Release & Authorization Form. It is the parent’s responsibility to inform the staff of any changes to be made. A medical update will need to be submitted annually. If your child receives a physical exam or new immunizations during the school year please submit the updated forms.

All staff and children must wash their hands upon arrival, when entering the classroom from the playground, before eating, and after using the restroom.

The preschool will keep two first aid kits on hand. One will remain in the room and one will travel to the playground and on field trips. The kit shall be sufficient to address first aid related to minor injury or trauma and shall be stored in an area inaccessible to children. Items that will be replaced as needed.

We follow the Child Care Weather Watch Chart from the Iowa Department Public Health. When weather permits for outdoor activity (20 degrees with wind-chill and warmer), all children are expected to participate outdoors. If you feel your child is too ill for outdoor activity, then they are too ill to attend preschool.

*Health Policies cont. (Illnesses)*

A staff member will meet your child at the classroom door. They may ask your child how they are or how they are feeling. Children who exhibit the following symptoms will not be allowed to remain at the preschool or will be sent home if they become ill during the day: diarrhea, fever, severe coughing, pinkeye, vomiting, unexplained rashes or swollen glands. It is hard to determine just how 'sick' your child really is, especially with the common cold. If your child has a fever, diarrhea and/or vomiting DO NOT SEND HIM/HER TO SCHOOL. A fever usually indicates an infection and your child will be most contagious at this time. We would appreciate a call if your child will be absent from school. You are the best judge of how sick your child is, so please use your best judgment in deciding whether to send him/her to school. Remember, he/she will not do well in school if he does not feel well.

Please tell us if your child has lice, chicken pox, pinkeye or any other communicable disease and if we have been exposed so we can inform other parents. Personal information will remain confidential.

If your child requires emergency treatment, the staff will call the person on their Emergency Care Permission Form. Discovery Time Preschool has a written plan for medical and dental emergencies in compliance with the state requirements.

If your child becomes ill or injured while at preschool, he/she will be taken away from the group and staff must wash hands before and after dealing with an ill or injured child. Parents will be called and we will make arrangements for them to be picked up, if necessary. All ill or injured children will wait in our designated quiet area. If an injury has occurred we will fill out an incident report and give it to whoever picks up your child or place it in their take home folder. We will also place a copy in their file. If your child has been exposed to a communicable disease we will send home a health alert note home with specific information.

Staff will use universal precautions in handling blood or body fluids as recommended by the Center for Disease Control. The preschool has written procedures for medical and dental emergencies in which all staff receive training. Staff is also trained in First Aid and CPR.

Discovery Time Preschool will not be responsible for administering medications during the school day. If a child has a serious condition that requires medical treatment (e.g. – asthma, severe allergies) the teacher will follow prescribed directions of medications and a medication form will be required. Action plans will be required for any student that has a medical condition. This will include procedures to be followed and/or what life-saving medicines need to be administered.

Please remember that our preschool is a smoke-free environment and that you are never to smoke inside the building or on church grounds.

**COMMUNICATION BETWEEN TEACHER AND PARENT**

A bulletin board is located inside the preschool door. Public notices and other information are posted for your benefit. A calendar of preschool activities will be sent home each month, along with a newsletter that will include upcoming events, special projects, etc. You will also receive the 'Crosswinds', a monthly publication of the Mitchellville Christian Church, which sometimes has articles on Discovery Time Preschool. A classroom Shutterfly site will be updated monthly and staff will communicate via email or our text app to communicate notices or special events.

**PARENT VISITATIONS/ INVOLVEMENT**

We welcome and encourage any parent who would like to come and visit the class. You will get to see first-hand what we do. We realize many of you work and cannot visit during a regular class, however,

*Parent Visitations/Involvement cont.*

we encourage you to make it to any of the special events we have planned if at all possible, since they are very important to your child.

We recognize our parents have much to offer our preschool. If anyone has a special gift, talent, ability, etc. that you would like to share with the children, feel free to let the staff know so we can arrange a time. Parents involved become partners in their child's education. We appreciate the many ways you support us. At the beginning of the school year you will be asked to fill out a volunteer form. Parents as volunteers can be a wonderful asset to our program and we look forward to your contribution.

If there is a parent who has limited access or visitations with a child, we must have a copy of the court order stating not to release the child to that person. Without a court order, we are unable to deny parental contact with their child.

**PARENT-TEACHER CONFERENCES**

It is important for you to contact us whenever you have a question or wish to discuss anything we do at school. It is our desire to establish a good relationship with parents as well as the students. If at any time you desire to visit with us about your child's progress please feel free to call and schedule a conference.

We will schedule a fall evaluation phone call. The purpose is discussing expectations for the year and answering any questions or concerns of parents. This conference will be conducted via telephone during a designated week in October or November. A spring conference will also be scheduled for in the classroom. The spring conference will focus on your child's progress during the school year. Specific times will be set aside for you to arrange a conference at the preschool.

**CLOTHING**

We would like to emphasize very strongly that your child should wear play clothes and shoes with grip-type tread to school. We will not be responsible if they wear their "Sunday-best" and ruin them with paint, glue or mud. We will be exercising, running, cutting, gluing, and painting-all of which tend to take a toll on clothes.

We follow the Child Care Weather Watch Chart from the Iowa Department Public Health. When weather permits for outdoor activity (20 degrees with wind-chill and warmer), all children are expected to participate outdoors. Please dress your child for the weather, because we will be going outside.

We also recommend that you label your child's coats, hats, mittens, and boots for easy identification.

Your child MUST have a bag to carry papers, extra shoes, projects and important newsletters, etc. This will eliminate a lot of lost items.

**SNACKS**

We will serve a light, nutritious snack at mid-morning. All snacks will follow the State's Child and Adult Food Program standards. Exceptions will be made for allergies, medical conditions, religion, etc. If your child has any food allergies or medical conditions, please provide written notification for the child's file. If allergies are severe we may have you bring a snack each day as a precaution.

Birthdays are celebrated and parents may provide snacks on the day your child's birthday is celebrated. Children whose birthdays fall in the summer are honored during a special summer party at the end of the school year.

## FIELD TRIPS

The State requirements for parent volunteers (chaperones, drivers) now include, in addition to the usual criminal background check, a federal background check with fingerprinting. The costs involved in this process are outside the budget of the preschool. Field trips are part of the learning process and we do not want to completely eliminate them. So, when we have a planned field trip, preschool will start and end at the destination. For example, in the fall when we go to Allsup's Pumpkinville, you will be responsible for delivering your child to and from the farm. Walking field trips are not affected by the change in regulation.

When staff transports a child the following procedures will be followed:

1. Use of a car seat or safety-approved booster seat for each child – properly installed.
2. No children will be transported in the front seat of any vehicle.
3. Additional restrictions, if any set by parents, will be noted and adhered to.
4. Dates for field trips will be set and sent out in advance and will be noted on monthly calendars.
5. Children will be transported by staff or volunteers who have met our screening process. All drivers will have copy of driver's license & valid insurance on file with the preschool.
6. Drivers will adhere to: no smoking, no loud music, no earphones, and no cell phone usage.
7. In compliance with state requirements, a permission slip for each individual field trip is required.

## REMOVAL FROM ENROLLMENT

If you are moving or removing your child from the program, we require a 30-day notice, otherwise you will be responsible for the next month's tuition.

If your child is not yet ready for group experiences, or if his/her needs are not best met in the group setting, we reserve the right to ask for removal of the child from the program. We do not believe a child should remain in the preschool unless he derives some benefit from the program. Parents would be notified of problem(s) then this matter will be taken to the Preschool Board for decision. We would also discharge a child if a continued problem occurred with non-payment. You are accepting the responsibility of paying the monthly tuition at the time of registration.

## PRESCHOOL BOARD

We view Discovery Time Preschool as a ministry of the Mitchellville Christian Church to young children, parents and the community. The Preschool Board will act as a liaison between the School and the church, and will set policies and procedures to comply with the Department of Human Services and in accordance with Church policies. The board consists of nine members; the pastor, church financial secretary, church treasurer, a church elder (appointed for a two-year term), four church members, (appointed for a two year term) and one parent from the students enrolled (appointed for a one year term). Parents may bring any matter to the Board through this representative or by contacting any board member currently serving.

## SHARING BAG

Discovery Time Preschool will periodically send home a sharing bag for your child to bring an item from home to share with the class. Great items to share include toys, family pictures, favorite books, etc. The item must fit in the bag and we ask that they limit it to 1-2 items. Your child will share it with the class and will be asked questions about the item(s) they brought. Please make sure you bring the bag back at their next scheduled day at school.

**TOYS FROM HOME**

Please do not allow your child to bring toys from home unless they have the sharing bag or requested by the teacher. This can cause problems with other children also wanting to play with the toy. It can also be a distraction from the educational toys, games, activities that are planned for that day for learning purposes. If your child brings a toy it will be put away until it is time to go home. We will not be held responsible for toys lost, stolen, or broken while at the center. (Exceptions would be a security type blanket or object that the child has not separated from.) At no time, will any form of weapons be allowed at the center. Play involving weapons or any form of violence will not be tolerated.

**ELECTRONIC POLICY**

Children are to be the focus of staff attention at all times. Therefore, their personal use of electronic devices at Discovery Time Preschool is restricted to emergency use only. The director is also the lead teacher of the class and may or may not respond to phone calls, texts, and emails during class time. Please attempt contact before or after school hours. We will return phone calls, texts and emails after class. If it is an emergency try again or call our church phone at (515) 967-4286.

We ask any and all electronic devices your child may own be left at home. They will not be permitted to use them during school hours. Teachers will ask the child to put them away until it is time to go home. We will not be held responsible for items lost, stolen, or broken while at the center.

**PICTURE POLICY**

Discovery Time Preschool will request permission to allow photographs, reproductions, images or sound recordings of students for the following purposes; student labels for coat hooks and cubbies, class photos, student or school projects, Newspapers, Church/Preschool website or newsletter for publicity/advertising/family, Communication items, School program media presentations, assessments, or other Discovery Time Preschool offerings, including official social media. None of these will be used without written permission.

Parents must also take into consideration any photograph, videotape or audio record of other children at Discovery Time Preschool or staff should only be used for private home use, and they will not publish, publicly display (ex. Facebook) or sell such recordings unless they have written permission before capturing any image.

**BOOK ORDERS**

An opportunity to order quality books at discount prices is available through Scholastic. Order forms will be sent home in the child's newsletter monthly. If you wish to order any of the books, games, or manipulatives, place the completed order form and a check payable to the book company in an envelope and return by the due date indicated on the monthly calendar. Orders can also be placed online with our classroom code that will be on the ordering form.

**SCHOOL PICTURES**

Class and individual pictures are generally taken in the fall. It is voluntary.

**LION'S EYE TESTING**

The Mitchellville Lions Club offers voluntary, FREE eye testing for ages 6mos-5yrs. They take a picture with a special camera and send the pictures to the University of Iowa to have them look for any problems with the child's eyes. The testing is painless and can help detect eye problems early on. The test is done during preschool hours at the church and permission forms will be sent home before the testing date.



## DISCIPLINE

At Discovery Time Preschool, we believe in the business of healthy character building. We also believe that the happiest, most emotionally healthy children are those who know their boundaries and freedoms and can realize the difference between the two. Such a child develops positive self-concept based on his/her respect for the worth of human beings. We see positive guidance for each child in orderly, mannerly conduct as a top teaching priority. Each teacher will consider it his/her privilege to both model and teach positive social skills and behaviors, which include; healthy ways of interacting with others, resolving differences, and showing respect for others and their problems.

Our classroom has developed five basic rules that are followed:

1. No inappropriate words.
2. No leaving preschool room unattended.
3. No running and/or hiding
4. No pushing, hitting, pinching, or bullying of any kind.
5. No disobeying or ignoring the teacher.

Discipline of the children will be handled in the following manner:

1. At the first sign of 'trouble' a teacher will give a positive verbal warning to the child and if appropriate, suggest a re-direction. The teacher will say the child or children's name involved while looking directly at them. The teacher will remind them of which rule they are breaking. If action involves children who are disagreeing, it is usually necessary to talk with them, find out the problem, and see if they can come to a solution.
2. If the action persists, a teacher will remind them of the rule and then re-direct them to a new activity.
3. If the child must be talked with about a specific behavior for a third time, it will be necessary for the child to sit in a 'thinking chair' in a designated area of the room for a short period of time (same amount of minutes as their age) Following that, a teacher will talk with the child again to explain the rules and what behavior is expected. While in the chair, the child will be given something to do—a toy to play with or a page to color.
4. If the problem continues, a note will be sent home to the parents. \*

*\*Since someone may result in a personal injury to rule #4, we will not go through steps 1 & 2, but will rather say the child's name, ask them if they know what they did wrong and direct them to the thinking chair. After their time is up, they will be encouraged to apologize to the injured one.*

Any student who is out of control or is exhibiting violent behavior will be immediately removed from the preschool classroom. The parents will be called to come and get the child. The child can return to preschool when a conference has been held involving the parents and director to discuss and brainstorm solutions to the situation. The purpose is to foster a cooperative effort between home and school to reinforce positive behavior and language. If an acceptable solution cannot be reached, the child will be discharged from our preschool. This policy is to ensure the safety of all children and staff in our preschool program.

Determination of violent acts will be at the discretion of the Discovery Time Preschool staff, but will include, but are not limited to:

1. Engaging in any behavior or actions which will harm themselves, another child or staff.
2. Physical or verbal abuse to another child or staff. (Which includes interfering with another child's learning experience and or aggressive or violent language).
3. Causing damage to property of the church, preschool or another individual's.
4. Physically fighting with another child as a means of solving problems.

## **BITING POLICY**

Even in the best child care center, periodic outbreaks of biting occur. This is an unavoidable consequence of grouping young children together. When it happens, it can be scary and very frustrating for children, parents and teachers. Understanding the reason for biting is the first step to changing a child's behavior. Children bite for a variety of reasons: teething, simple sensory exploration, cause and effect, imitation, crowding, seeking attention, frustration and stress. Childcare group situations are difficult: dealing with others constantly around, sharing attention and toys, and too much or too little stimulation are all very difficult for children. Biting is not something to blame on children, their parents or their teachers. When biting breaks out, Discovery Time Preschool will immediately take action, not to blame the biters but to change the environment and help children change their behavior.

In the event of a child biting, our staff will calmly respond to the child, letting them know that biting is not ok. In addition the following steps will be taken.

1. The staff will remove the child from the situation and focus caring attention on the child who was bitten.
2. Staff will use Universal Precautions and proper First Aid Procedures whenever handling a bite incident.
3. The staff will encourage the biter to help take care of the child that was bitten if skin was not broken. (hold ice pack, comfort the child).
4. The staff will talk to the child who bit and talk about different strategies that the child can use next time instead of biting.
5. Staff will write a detailed incident report for both children involved with the incident.
6. If skin is broken during the bite we will encourage parents to contact their healthcare provider to determine if they need to be seen

When children bite, parents are informed personally and privately the same day. All information is confidential and names of the children involved in the incident are not shared between parents. In addition, biting is always documented on our standard incident form which is completed and signed by the teacher. A copy is given to each parent and another copy is kept in a locked file cabinet in the office.

It is important to explore the reasons for biting when it occurs. Staff will work with parents to gather information about the child's behavior and begin observations to determine the reasons for biting. Examples of some triggers would be: communication deficits, transitions, hunger, lack of sleep, need for oral stimulation or teething pain. Once triggers are identified, staff can work on prevention strategies and start teaching replacement skills. We wish we could guarantee that biting will never happen in our program, but we know there is no such guarantee. You can count on us to deal appropriately with biting so it will end as quickly as possible. We want the best for all the children in our program. If you want more information on biting or have questions or concerns, please let us know.